

StageArts Theatre School

StageArts Privacy Policy

Our Policy Statement:

StageArts.co.uk has a firm commitment to privacy. We take your privacy concerns seriously and want to make every reasonable effort to address them. That is why we have adopted the following policy, which explains our position on information-gathering and disclosure.

Your Personal Information

From time to time, we might ask for information that personally identifies you, as in our user surveys or registration for StageArts.co.uk services such as e-mail, newsletter or promotions. We use this information to operate StageArts.co.uk's services, provide you and your child with the highest quality of service.

We never disclose any personal information without your advance permission except when we believe that UK law requires us to do so or the disclosure is necessary to protect the rights or property of StageArts.co.uk, or as explained below or in our User Agreement.

In order to describe our services to prospective students, parents, advertisers and others, we may disclose user information but only in a form that does not identify individual users. We never under any circumstances disclose personal information to any other companies, theatrical agents or theatre groups.

Children's Privacy

StageArts.co.uk are particularly concerned with providing a safe online environment for children. StageArts.co.uk strongly recommends that parental supervision is required when a child uses the Internet. We also encourage parents to instruct their children never to give out personal information while online. Therefore, in areas operated by StageArts.co.uk that are directed to kids or when we learn that a user is under the age of 16, we will ask for parental consent before collecting any personal information about the child. StageArts.co.uk never ask your child to provide any additional personal information online. Parental consent can be provided in two ways:

Submission of a completed Parental Consent Form, including your signature, in person to one of the authorised centre managers

Submission of a completed Parental Consent Form, including your signature, by post to our address as stated in the contact us section of the web site.

StageArts.co.uk will not knowingly disclose personal information about users or students under the age of 16 without prior parental consent, except as required by law. If for any reason you wish to update or remove information about your child on the stage arts web site, you may call us at the numbers listed in the contact section or by using the feedback form.

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Cookies

As is common practice with almost all professional websites, this site uses cookies, which are tiny files that are downloaded to your computer, to improve your experience. This page describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the sites functionality.

For more general information on cookies see the Wikipedia article on [HTTP Cookies](#).

How We Use Cookies

We use cookies for a variety of reasons detailed below. Unfortunately in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

Disabling Cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually result in also disabling certain functionality and features of this site. Therefore it is recommended that you do not disable cookies.

The Cookies We Set

This site offers newsletter or email subscription services and cookies may be used to remember if you are already registered and whether to show certain notifications which might only be valid to subscribed/unsubscribed users.

This site has the functionality to offer e-commerce or payment facilities and some cookies are essential to ensure that your order is remembered between pages so that we can process it properly.

When you submit data through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

In order to provide you with a great experience on this site we provide the functionality to set your preferences for how this site runs when you use it. In order to remember your preferences we need to set cookies so that this information can be called upon whenever you interact with a page.

Third Party Cookies

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.

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For more information on Google Analytics cookies

See the official Google Analytics page.

From time to time we test new features and make subtle changes to the way that the site is delivered. When we are still testing new features these cookies may be used to ensure that you receive a consistent experience whilst on the site whilst ensuring we understand which optimisations our users appreciate the most.

As we may in the future sell products it's important for us to understand statistics about how many of the visitors to our site actually make a purchase and as such this is the kind of data that these cookies will track. This is important to you as it means that we can accurately make business predictions that allow us to monitor our advertising and product costs to ensure the best possible price.

We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including; Facebook, Twitter, Instagram, Pinterest, Google+, will set cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

More Information

Hopefully that has clarified things for you and as was previously mentioned if there is something that you aren't sure whether you need or not it's usually safer to leave cookies enabled in case it does interact with one of the features you use on our site. If you are still looking for more information, you can contact us info@stagearts.co.uk or stagearts@virginmedia.com

You Can Change Your Private Information at any Time

Information you provide to StageArts.co.uk may be stored by us for an indefinite time. However, please feel free to change, update your information at any time by contacting your centre's manager.

Remember The Risks Whenever You Use The Internet

You should know that when you voluntarily disclose personal information on the StageArts.co.uk system (for example, on certain unsecured forms), that information can be collected and used by others and may result in unsolicited messages from other people. While we do our best to protect your personal information, we cannot guarantee the security of any information that you transmit to StageArts.co.uk and you are solely responsible for maintaining the secrecy of any passwords or other account information. In addition, our partners and other Internet sites or services that may be accessible through StageArts.co.uk have separate data and privacy practices independent of us, and therefore we disclaim any responsibility or liability for their policies or actions. Please contact those vendors and others directly if you have any questions about their privacy policies.

Feedback

If you have any questions or comments about our website or policies, please contact us by sending us feedback form on the contact us page of the site.

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Copyrights

All logos, pictures, animations and text are protected by UK and International law and are the copyright of the StageArts Theatre School. Although these items are published on the public internet they are not to be used for other purposes without written permission of the copyright holders StageArts Theatre School. Photographs submitted for use in this web site will become the copyright of StageArts and a credit to the owner / photographer(s) will be displayed on the site unless otherwise expressed.

Marketing Communications and Email options

Stagearts use MailChimp to send email marketing communications, both the MailChimp data centre and its support professionals are located within the EU.

By submitting your information into www.stagearts.co.uk into one of the data capture points you are confirming the following:

You are doing so in your capacity as a representative of the company or as an individual

You are over 18 years of age

You are accepting the relevance of our marketing email communications

You are providing contact information that will facilitate the communication between Stagearts and you

SHOULD YOU WISH TO STOP RECEIVING EMAILS FROM US

You may use the unsubscribe link, which will be present within the footer of every email and SMS we send to you. Your subscription preferences will be immediately updated.

GDPR Compliance

Stagearts is working hard to ensure it sets an exemplary standard in data management and usage. Specifically, under the proposed the GDPR you have the right to request the following:

The right to be informed

The right of access

The right to rectification

The right to erasure (or be forgotten)

The right to restrict processing

The right to data portability

The right to object

Rights in relation to automatic decision making and profiling

For more information on GDPR and your rights please see

<https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/>

If you have questions concerning the processing of your personal data you should contact us at info@stagearts.co.uk or stagearts@virginmedia.com

In the event that you have not received a response within 30 days you have the right to **contact**: The ICO, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Email: <https://ico.org.uk/global/contact-us/email> or telephone: 0303 123 1113